

April 29, 2009

Rad Home Improvements & Drywall
R. R. 3
Carrying Place, Ontario
K0K 1L0

Attention: Dale Milligan

Dear Dale:

I am writing to **THANK YOU** for the tremendous work you have accomplished for Gary and me.

The renovation of the kitchen and the living room transforms our home. Both rooms have the **WOW** factors according to both my sisters and my daughter. In fact, my daughter says "the pictures just don't do it justice. They are good, but in real life - **super WOW.**"

Both jobs show the talents of you and your crew. I can only tell you how very impressed I was with your professional work ethics; the personal consideration you and your crew showed towards our needs and my special requests. You went above and beyond any company's requirement in handling a job.

I know your work shows the care and the pride of doing a job well. We have the proof everyday we walk into either of our new rooms.

We are anxious for your quote on the front entry (exterior landing and steps + railings) for our spring project and then we hope to progress to the improvements in the upstairs bathroom in the fall.

Thank you once again and see you soon.

Gary & Diane Cole

Gary and Diane Cole
21 Gould Street
Trenton, Ontario
K8V 1Y5